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WattIQ Subprocessors

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General Subprocessors

WattIQ uses several third-party information technology services in the delivery of the WattIQ System and our customer-facing services (including customer support). The subprocessors listed here include any subprocessor which may receive, process, or send data derived from a WattIQ customer account or personal user data (e.g., email addresses). We do not list third-party service providers who do not directly handle customer data.

This document lists each of the third-party vendors (or “subprocessors”), their area of responsibility, and provides a link to their websites. In general, each vendor will have additional privacy, security, and compliance documents there.

Third Party Service	Purpose	Country	Website
Amazon Web Services	Cloud hosting	USA	https://aws.amazon.com/compliance/
Zendesk	Customer support portal	USA	https://www.zendesk.com/company/privacy-and-data-protection/
Twilio	Customer notification by email and SMS	USA	https://www.twilio.com/security
Squadcast	Customer alerting and notification	USA	https://www.squadcast.com/security
Auth0/Okta	Customer authentication to WattIQ via SAML	USA	https://auth0.com/security